

Wedding F.A.Q.s

How many people can The Venue accommodate?

-Our tent can accommodate up to 200 guests, and the Restaurant/Cocktail Area can accommodate up to 100 guests totaling in a maximum capacity of 300 guests for the entirety of The Venue.

Is there a rental fee associated with the space, if so, what is it?

-The rental fee is included in your per person price.

How many hours does the rental fee include, and is there an overtime fee if I stay longer?

-If you book your Wedding at The Venue, you will have a 5-hour time slot. You may request a longer stay at an additional \$500 fee per hour.

How much is the deposit, when is it due, and is it refundable?

-A non-refundable deposit of 10% is collected when you choose to book with us. The next payment will be for 50% of your remaining balance, 60 days prior to your event, and the final payment is due 10 days before your event. However, we can create a personalized payment schedule to accommodate any couple.

What forms of payment do you accept?

-Cash, Card, or Check (made out to: The Venue at Winding Hills)

Can I have my ceremony here too? Is there an additional cost?

-Yes, you can! Depending on your package there may be an additional charge.

Are there changing areas for the Bride, Groom, and/or Wedding Party?

-Yes, there is a Bridal Suite on the premises.

Can we have our Rehearsal Dinner here? What about a morning-after brunch?

-Yes, you can!

How much time is allocated for our Rehearsal?

-30 to 60 minutes depending on how comfortable the couple feels after a few run-throughs.

What's your cancellation policy?

-If your event is cancelled or postponed up to 60 days prior to the event date, you will receive a full refund, excluding your initial non-refundable 10% deposit. If your event is cancelled or postponed between 60-30 days prior to the event date, 50% of your total balance is still required in addition to your initial 10% deposit, and is non-refundable. If your event is cancelled or postponed 30 days or less prior to the event date there will be no refund issued.

What is your weather contingency plan for outdoor spaces?

-We have a covered patio, and an indoor space as well.

Do you have liability insurance?

-Yes, we do!

Do you have an in-house caterer?

-Yes, we do- no outside caterer is permitted.

Is there a food/beverage minimum?

-No, but there is a guest count minimum depending on which space you are renting.

What is the tax and service charge?

-20%

Can we do a tasting before we finalize our menu selections? Does it cost extra?

-Yes, a tasting will be provided for the Bride and Groom at no additional cost, however if you would like others to attend there will be an extra cost associated.

Are tables, linens, chairs, plates, silverware, and glassware provided?

- Tables, chairs, plates, silverware, and glassware are included in your package. Ivory and White linens are included as well, but other color options can be rented at an additional cost.

Can I bring in a cake from an outside baker?

-We work with Eat This Bakery.

Is there a cake cutting fee?

-No, there is not.

Can we bring our own wine, beer, champagne, or liquor?

-No, you may not.

Are you licensed to provide alcohol service?

-Yes, we are!

How is alcohol priced, and is there a bar minimum?

-Our alcohol is priced in tiers, and that price is already added into your wedding package. If you choose to eliminate that from your wedding contract, we will adjust the price accordingly.

Are there additional charges for bar staff?

-There is a \$100 fee per bartender, for your 5-hour event.

Are we allowed to bring in our own decorations?

-Yes, and the staff at The Venue will set anything up within a 2-hour time frame prior to your event. If your set up should exceed that 2-hour time limit, you will be subject to an additional hourly charge allocated to all staff needed to assemble your décor.

Do you have an inventory of décor we can borrow from?

-Yes, we do!

Can I move things around, or must I leave everything as is?

-You are more than welcome to move things around!

Can we use candles, confetti, sparklers, fireworks, animals, lawn games, bounce houses, food trucks, etc. on your property?

-Candles are approved on an individual basis, however, as long as your candles are in an enclosure of some sort, they are permitted (NO TAPER CANDLES ARE PERMITTED). Confetti is approved, as long as it is biodegradable. Sparklers are permitted, Fireworks are not permitted. Trained animals are permitted. Lawn Games are permitted. Food Trucks are also permitted. Bounce Houses are not permitted. If there is something you would like to bring that is not on this list, please let us know.

Do you have signage or other aids to direct guests to my event?

-Yes, we do.

Do you provide heaters and/or umbrellas for the outdoor spaces?

-Yes, we do.

Can I hire my own vendors or is there a preferred vendor list we need to stick to?

-We provide a list of vendors that we have enjoyed working with in the past, but if you would like to bring in outside vendors, they are permitted based on approval.

Do you offer on-site coordination?

-Yes, we do.

Can The Venue accommodate a DJ or Live Band?

-Yes, we can.

What security services do you offer?

-An onsite SLA Officer.

Do you provide coat check services?

-Yes, we do!

What time can my vendors start setting up on the day of the wedding.

-Typically, 2 to 3 hours prior to your event, but as long as timing is predetermined, they can come earlier if need be.

Does The Venue provide assistance getting gifts and/or décor back to a designated car after the wedding?

-Yes, for an additional fee.

Is there a separate space for cocktail hour?

-Yes, there is.

Do you have a sound system and/or microphones for speeches?

-Yes, we have a speaker system, but you would primarily use your DJ or Bands microphone for speeches.

Are there noise restrictions?

-No, there are not.

Is there parking on site, and if so, is it complimentary?

-Yes.

Are cabs/rideshares (such as Uber, and Lyft) easily accessible from The Venue?

-Yes, they are.

If a shuttle service is needed, can you assist with setting it up?

-Yes, for an additional fee.

How many restrooms are there?

-2 Men's restrooms and 2 Women's restrooms

What overnight accommodations do you provide?

-We do not offer overnight accommodations.

If no accommodations are available, what are the nearest hotels to The Venue?

-Holiday Inn Express & Suites Montgomery

Is The Venue handicap accessible?

-Yes, The Venue is 100% ADA Compliant.